



Lift Mechanic/Supervisor (SLM-A or B Certified)

Reporting To: Operations Manager

Direct/Indirect Reports: Lift Operations Staff

Reporting to the Operations Manager, the Lift Mechanic/Supervisor is responsible for overseeing day to day mechanical operations of the lifts, maintaining regular service schedules, ensuring consistent safety, and identifying any problems before they develop. In addition, this role will also include training, scheduling, hiring and daily management of lift operations staff.

Core Competencies

- Ability to communicate clearly and precisely in a variety of significant situations (such as training, explaining, giving directions, etc.).
- Ability to communicate in writing on complex or ambiguous subjects.
- Proficient conceptual and/or creative skills.
- Ability to interact with guests and customers of the Club in a friendly and accommodating manner.
- Extensive, proven track record in ski resort operations.
- Implementing and maintaining work and workplace safety rules, standards, and procedures within established company guidelines and expectations. Will involve scheduling, coordinating, solving personnel issues (employment, retention, discipline, etc.).
- Ability to provide staff coaching and mentorship while contributing to a positive staff culture throughout all departments.

Position Function and Areas of Responsibility

- Work with our apprentices, providing guidance, coaching, and general oversight for the Lift Operations team
- Maintain Z98 compliance for our lifts
- Complete routine and daily Z98 documentation and inspection/maintenance documentation
- Assist in the development of lift maintenance policies and procedures
- Perform daily, weekly, monthly, quarterly, semi-annual, and annual inspections/maintenance of lifts, in addition to conducting emergency repairs and maintenance as required
- Assist the Operations Manager in work planning - daily tasks through to annual goals for the team
- Ensure safe operation of lifts, understanding the impact of the environment and weather has on operation and safety. Collaborate with the Operations Manager and Assistant Operations Manager on decisions regarding closures of lifts for weather events
- Responsible for staying current on lift emergency protocols, including providing leadership and assistance with lift evacuations due to power outage, weather changes or mechanical issues.
- Monitor the lifts while in operation to ensure there are no issues or incidences, in addition to providing lift fault response if required
- Maintain spare parts inventory and complete seasonal lift maintenance



- Demonstrate safe work practices to maintain a safe work environment, ensuring that safety procedures are adhered to both individually and within the team
- Demonstrate a safe work practice at all times by adhering to all Mansfield Ski Club safety policy and procedures and ensuring one's own safety is preserved along with the safety of co-workers, direct reports, and our guests
- Be mindful of all safety hazards/concerns within the work environment and ensure all safety issues are reported to the appropriate individuals
- Review all OH & S notices/meeting minutes as they are distributed or posted on OH & S boards located within all departments
- Responsible for appropriate staff levels to meet requirements of the lift operations department.
- Ensure that all reporting staff have completed all assigned online training, forms and a waiver of liability prior to their first scheduled shift.
- Scheduling and department specific training of all lift operations staff.
- Manage the morale and contribute to a positive staff culture within the department and globally.
- Ensure that all reporting employees adhere to company policies and procedures.
- Perform other duties as required.

Education and Experience Requirements

- ***Possess a valid SLM-A or B certification (required, no exceptions)***
- A post-secondary diploma or degree in a related field or other professional training and equivalent job experience.
- Five or more years job-specific ski resort management level work experience with a history of progressively more responsible and complex position(s) of leadership and competence. Experience and knowledge of ski safety programs preferred.

Working Conditions and Schedule

- Hours may vary and include long days, early mornings on weekends and holidays during the winter.
- Requires occasional lifting of up to 50 pounds.
- May experience stress due to making frequent operational decisions affecting the business, guest and employee safety.
- Work is subject to frequent interruptions making continuity and accuracy difficult, frequent exposure to noise.
- Manual dexterity required

All job opportunities at Mansfield require the ability to comply with our Professional Appearance, Drug & Alcohol, and Employee Conduct Policies.

This job description is not intended to be an exhaustive list of all duties, responsibilities, or qualifications associated with the job.



Mansfield Ski Club is a private club that prides itself on providing excellent service to its members and guests. The staff culture that exists is second to none. Mansfield truly is an exceptional place to work.

Mansfield Ski Club offers competitive wages, an incredible work environment, and career advancement opportunities.

Qualified applicants must have a valid SLM-A or B certification and should forward cover letter and resume to Gord Manuel, Human Resources and Alpine Services Manager at: gord@mansfieldskiclub.com

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